

## 1. THE COMPANY'S QUALITY POLICY

ISO 13485:2016 – 5.3

ISO 9001:2015 – 5.2

The Quality Policy is reviewed at each Management Review to ensure that it continues to be appropriate to the aims, purposes, and context of the company including the nature, scale and impacts of its activities, products and services, and that it supports our strategic direction. The Quality Policy is a controlled document, which provide a framework for the setting and reviewing quality objectives, demonstrating the company's commitment to satisfying all requirements, and to fulfil company's compliance obligations and continually improving the effectiveness of the Quality Management System. To these ends, PD Neurotechnology Ltd ensures that the Quality Policy is communicated and understood throughout the company and it is available to relevant interested parties as appropriate.

Depending on its experience and expertise, PDN aims to constant expansion of its services by experienced and specialized staff, complying with the current legislation, always focusing on satisfying fully and in terms of quality the needs and requirements of its clients.

For that reason, PDN installed a Quality Management System in compliance to the ISO 9001:2015, EN ISO 13485:2016/A11:2021, Y.A. Δ3(α)4822/2025, MDD 93/42 EEC Annex II and European Medical Device Regulation 2017/745 and is committed to comply with specified processes, communicate effectively with its clients, improve continuously the provided services, train its staff, monitor the provided services flow and minimize the clients' complaints, taking the appropriate proactive, preventive and corrective actions.

The partners' and clients' contribution regarding the quality is necessary and identifies that the satisfaction and improvement of the goals set can be accomplished only by constant effort and continuous improvement of the Quality Management System itself.

It is important for PDN to have the resources necessary for the support of the Quality Management System and to ensure the necessary knowledge of its staff, taking advantage of its skills and abilities. PDN encourages and supports the communication, participation and creativity, since provision of quality services and successful operation of the company relies on its people.

# QUALITY MANUAL

**The Business Director**

**Nikolaos Moschos**



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